

Columbia College Special Topics in Human Services (HSPD285) Lecture 1 Course Outline

Semester Dates: September 04, 2017 to October 07, 2017

Please note that when a holiday falls during the week, your class will be rescheduled for the Friday of that week. Students are required to make arrangements to be present at the rescheduled class.

Facilitator: David Getiro, MA	Email: davidg@columbia.ab.ca
Class Time: 5:30 PM - 9:30 PM (Mon./Wed.)	Room: 805-120
Credit: 3	Prerequisite: None

Note: It is the student's responsibility to be familiar with the information contained in the Course Outline and to clarify any areas of concern with the facilitator. Please note that when a holiday falls during the week, your class will be rescheduled for the Friday of that week. Students are required to make arrangements to be present at the rescheduled class.

Course Description:

This course offers the student an opportunity to explore key topics and issues focusing on their area of specialization. Primary and secondary research will be used to prepare a major project on the topic/topics of choice.

Learning Outcomes:

As a result of active participation in these sessions, a student can expect to:

- 1. Define, explain, and describe key terms, concepts, theories, ideologies and models.
- 2. Apply and critically analyze ethics related to your profession.
- 3. Demonstrate professional and personal growth in human services through self-assessment activities.
- 4. Summarize the process of how social welfare policies are formalized, implemented, and evaluated.
- 5. Understand how Canada's Social Union Framework Agreement forms a foundation for agreedupon principles and commitments for pan-Canadian social welfare developments. Apply these principles to current programs in Alberta.
- 6. Be able to articulate how the three main service sectors deliver social welfare programs to Canadians.
- 7. Articulate an understanding of Social Agencies for delivering social welfare resources to people in need through strategic and operational frameworks.
- 8. Understand the social welfare system and critically assess its issues, roles, approaches, initiatives and challenges.
- 9. Discuss the role of professional and non-professional service providers within the social welfare provision.
- 10. Identify the strategies used to promote change in individuals, families, small groups, organizations and in the community.
- 11. Summarize a human services approach to working with individuals experiencing poverty, unemployment, and other associated challenges.
- 12. Identify and discuss how children and families are affected by parenting style, family type, and family violence.
- 13. Describe how human services workers work with diverse populations such as seniors, Aboriginal Canadians, immigrants, and individuals with disabilities,

Course Format:

This course uses a variety of teaching/learning methods including discussion, personal reflection, experiential exercises, student presentations, role-plays, group activities and especially case studies. Our faculty aims to create a learning environment where the learner is actively engaged in inquiry, critical thinking and problem solving. The classroom provides you with a place where you can learn with and from others in a cooperative and collaborative manner.

You are expected to take a very active part in class discussions and take responsibility for your own learning. Be a positive and co-operative team member. Columbia College uses a facilitation model of instruction where the facilitator's role is to facilitate your learning. The expectation is that you will come to class prepared with pre-class homework completed. Your facilitator will engage you in activities that are based on your completed homework and readings. Your enthusiastic and positive approach in the classroom will create an atmosphere that will help every student develop the knowledge, skills and attitudes that are needed for success.

How you conduct yourself in our classes will, to a large extent, mirror your conduct in society and your future work site. For example, if you have a tendency to ask questions, challenge the ideas of others in a respectful manner, draw out the best from your colleagues, and encourage both group development and task accomplishment in this class, it is likely you will do the same at work. A high level of student involvement and developing professionalism is expected in the classroom as you work towards your goal.

Required Textbooks and Equipment:

Chappell, R. (2014). Social Welfare in Canadian Society (5th ed.). Toronto, ON: Nelson Education Learning.

Haig, J., MacMillan, V., & Raikes, G. (2017). *Cites & Sources; an apa document guide (5th ed.).* Toronto, ON: Nelson Education Ltd.

Recommended Readings and Resources:

Students may access this source from the College and from home.

GALE InfoTrac Custom Journals

• <u>http://infotrac.galegroup.com/itweb/calg145?db=SP00</u> Password: cclibrary09

Further Recommended Readings and Resources:

N/A

Homework Assignment Due for the First Class:

- 1. Read chapters one and two of your text, Social welfare in the Canadian system.
- 2. As a result of your reading assignment, write down at least three (3) questions that you would find beneficial to discuss in class.
- 3. Prepare for a test on the assigned readings.
- 4. Read this course outline and be prepared to discuss in class.

Evaluation - Assessment of Student Performance:

The final grade in the course will be based on the following elements. Wherever possible facilitators will use rubrics to assess your performance and offer feedback.

Title of Assignment/Examination	Due Date	Weight
Reflective Paper	Class 7	25%
Daily Tests	Class 1 - 8	20%
Daily Summary Activity	Every Class	10%
Presentation	Class 8 & 9	15%
Final exam	Class 10	30%

Please note that all homework and assignments are due at the beginning of each class.

Grading:

Grades for each component will be added together at the end of the semester. The final total will be translated to the Columbia College's 4.0 grading scale as follows:

Marking and Grading Conversion:

Description	Letter Grade	Grade Points	Percenta	nge Scale
	A+	4.0	100	95
Excellent	A	4.0	94	90
	A-	3.7	89	85
	B+	3.3	84	80
Good	В	3.0	79	75
	B-	2.7	74	70
	C+	2.3	69	65
Satisfactory	С	2.0	64	60
	C-	1.7	59	55
Poor	D	1.0	54	50
Failure	F	0.0	49	0

Please note that to pass this course you must earn at least a "D" (a minimal pass).

Submission and Completion of Assignments:

You are expected to submit assignments by the due date. Any late assignments may be assessed a marking penalty of 5% per day. If you are unable to submit an assignment on the due date, you must request an extension **before** the due date by filling out an *Application for Assignment Extension form* (*SSPP-F012*) that is to be submitted to the Department Chair for approval. This form is available on Columbia's website, Bldg. 802 – Main Office and from Department Chairs.

Requesting an Examination Deferral:

If you are requesting an exam to be deferred, you must submit an Application for *Deferred Examinations form (SSPP-F012)* to the Department Chair **within 48 hours of the missed examination date and time**. Applications for deferred examinations will only be considered due to medical or personal emergency. A medical certificate or other appropriate documentation may be required. This form is available on Columbia's website, Bldg. 802-Main Office and from Department Chairs.

Attendance Requirements:

Columbia College believes that student are committed to their program and learning experiences. However, it is understood that there are times when students may be absent. Any absences can be viewed as a potentially serious disruption of the learning process and necessary achievement of the learning objectives. Being late is also considered unacceptable as it interferes with the learning opportunities of others. Unavoidable absences or lateness must be reported to the course facilitator in advance. Please refer to Columbia College's *Attendance Policy and Regulations (ADM-P151)* for detailed information on Attendance Requirements.

Academic Integrity:

Academic dishonesty is a serious offence and can result in suspension or expulsion from Columbia College.

There is no tolerance for academic dishonesty and any student caught plagiarizing is subject to serious sanctions as outlined in the *Student Code of Conduct Policy (ADM-P229)*. Students are encouraged to familiarize themselves with this policy and avoid any behavior that could possibly be seen as cheating, plagiarizing, misrepresenting, or putting into question the integrity of one's academic work.

Student Conduct:

It is the responsibility of each student to uphold the expectations and responsibilities outlined in the *Student Code of Conduct Policy (ADM-P229), Columbia College's Commitment to Human Rights and Diversity Policy (ADM-P029),* and any additional requirements established by your program.

Generally, each student will:

- be respectful and courteous toward others;
- demonstrate appropriate and supportive communication skills, and coach, assist, advise and otherwise support other students in their studies;
- manage any personal stress and conflict in a positive and resourceful manner, and assist others to do the same;
- be dressed in a manner appropriate for their workplace or learning environment, as established by the program;
- conduct themselves in a professional manner with regard to their communication with others and their behavior in class;
- conduct themselves with academic integrity in all of their learning activities, tests, exams, and assignments
- keep up with day-to-day classroom and course expectations.

Important Dates:

Description	Date
Last to add/drop courses	5 school operating days from the start of the semester OR before the third scheduled class, whichever is greater
Last day to withdraw without academic penalty	50% or less of the semester has been completed
Final Examination	A final exam may take many formats. If a final exam is scheduled, it will be taken in an assigned room under the supervision of a Test Proctor. <u>Students</u> <u>must be on time as they will not be permitted to enter</u> <u>once the exam has started.</u> Exam schedules are available in each building on a bulletin board, as well as online at <u>www.columbia.ab.ca/exams</u> . <u>It is the</u> <u>student's responsibility to check this exam posting</u> .

Appeals:

Please refer to the Student Appeal Policy (ADM-P177).

Students with Temporary or Permanent Disabilities or Medical Condition:

Students with temporary or permanent disabilities or medical condition may apply for accommodations. To be considered for an accommodation, a student must register with Columbia College's Accessibility Services by making an appointment with an Accessibility Services Advisor – Main Office – Bldg. 802 or emailing <u>accessibilityservices@columbia.ab.ca</u>. The Department Chair or facilitator is not able to provide you with any accommodations without you taking this step. Please refer to Columbia College's website to review *the Accommodation Policy and Handbook (ADM-P188)*.

Student Support:

Students should be aware that Life Coaching, Career and Accessibility Services, and Student Support Services (i.e. tutoring, academic strategists, etc.) are provided by Columbia College. Inquire how to request these services at the Main Office in building 802. It is the student's responsibility to discuss their specific learning needs with the appropriate service provider.

Class Schedule/Overview:

Please note that this schedule is subject to change. Any changes or cancellations will be emailed to you. It is your responsibility to check the email address you have given to the school on a daily basis for any messages from the Department Chair/designate, facilitator or College Administration. It is the student's responsibility to be familiar with the information contained in the Course Outline and to clarify any areas of concern with the facilitator.

Class Session	Topics	Pre-Class Readings
1	The nature of Canadian social welfareSocial welfare policy	Chapters 1, 2
2	Service sectorsSocial agencies	Chapters 5, 6
3	 Service providers Planned change in micro, mezzo, and macro systems 	Chapters 7, 8
4	 The social welfare of Canadians living in poverty The social welfare of children and their families 	Chapters 9, 10
5	 Social welfare and older Canadians The social welfare with Aboriginal Canadians 	Chapters 11, 12
6	The social welfare of recent immigrantsSocial welfare and people with disabilities	Chapters 13, 14
7	 Social welfare in globalization Reflective Paper is Due 	Chapter 4
8	 Emerging Issues & Trends Presentations Begin 	• Nil
9	Presentations Continued Review	
10	Exam – 3 Hrs.	• TBD

Appendix 1 Assignment Outlines

Daily Tests Due Date: Each class from classes 1 through 8. Weight: 20%

Students will be expected to read the assigned chapters in the text and other assigned readings and be prepared to write a graded test based on these reading assignments.

Term Paper Due: Class 7 Weight: 25%

Choose one of the following assignments. Your discussion should be centred on your chosen career direction. You are writing a Reflective Paper.

Topic #1

"Economic deprivation – lack of income — is a standard feature of most definitions of poverty. But this in itself does not take account of the myriad of social, cultural and political aspects of the phenomenon. Poverty is not only a deprivation of economic or material resources but a violation of human dignity." – *Office of the High Commissioner for Human Rights*

Write a reflective paper that examines the above statement and shows your understanding of its meaning in today's society. Support your thoughts by providing information about poverty in Calgary.

Topic #2

Based on the lessons that you have received since class 1 and your text (Social Welfare in Canadian Society), name a *social welfare policy* that affects your practice in your specialization, review the policy and *summarize its main points*, *explain why you chose this policy*, and *how does it affect your practice*; *what is good about this policy* and *what are the challenges of this policy and how to address them.*

In order to write your paper students should refer to their Moodle course site for information on writing their term paper and use of an electronic template. The *Cites* text is the College's official source to use as an APA Reference. The paper will have a minimum length of 1250 words, but is not to exceed a maximum length of 1400 words (not including the title page, references, appendixes, table, and figure captions). The paper should meet APA standards. No abstract is required. The paper should have at least four references from scholarly journals like Gale, in addition to reference to the course text. Students will be evaluated according to the attached rubric: Reflective Paper

Presentation Due date: Class 8 & 9 Weight: 10%

Each student will make a 10- to 15-minute PowerPoint presentation on the relevant findings from their reflective papers. Students are to be prepared to respond to questions from class members. Students will be individually evaluated according to the attached rubric: Oral Presentation Rubric.

Daily Summary Assignment Due Date: Daily (at the conclusion of the class; 1 through 8) Weight: 10%

Students will be expected to do a reflective response that is centred on what was discussed and learned during the class. This will be done during the last 30 minutes of the class. If you are absent, you will receive a "zero". Students will be evaluated according to the appended Short Writing Reflective Rubric.

Final Exam Due Date: Class 10 Weight: 30%

Students will be required to write a final exam covering classroom learning, text content, and other readings.

Appendix 2 Assignment Rubrics

Columbia College Short Writing Reflective Rubric Last Revised: July 2017

Student's Na	me	Course C	Code Date		Facilitator/Evaluator's Nam	e
Area	8	7	6-5	4-3	2-0	Score
Depth of Reflection	 Reflection reveals a thorough insight of the subject matter. Shows depth of critical thinking. Uses specific and convincing examples to support reflective statements. 	 Reflection reveatinsight into the subject matter. Often there are thoughtful statements. Uses well-chose examples to sup reflective statements. 	 basic understanding of the subject matter with an effort at reflection. At times, some reflective statements 	 Reflection is limite The writer produce some basic understanding of t subject matter. Uses limited numb of examples to support ideas. This seriously affects th integrity of the reflection process 	es is present. • Uses few to no examples. s	
	2		1.5		1-0	
Use of Writing Conventions: spelling, punctuation, capitalization, grammar	Demonstrates control conventions with few e		 Demonstrates some control of the writing conventions with errors to not yet interfere with understand 	hat do the writin	rates limited to no control of g conventions with frequent at make understanding difficult.	

Total Score out of 10:

Facilitator/Evaluator's Comments:

Columbia College Reflective Writing Rubric Last Revised: March 2014

Student's Name		Course Code Date		Facilitator/Evaluator's Name		
Skills	5	4	3	2	1	
Depth of Reflection	• Reflection reveals a thorough insight of the subject matter with the student digging deeply to present well though-out reflections.	 Reflection reveals insight into the subject matter. Often there are thoughtful statements. 	 Reflection reveals a basic understanding of the subject matter with an effort at reflection. At times, reflective statements are evident. 	Reflection is limited. The writer produces some basic understanding of the subject matter.	 Little to no reflection is present. 	
Use of Examples / Evidence	Uses specific and convincing examples to support reflective statements.	Uses well-chosen examples to support reflective statements. A more convincing presentation would strengthen the response.	 Uses some examples to support understanding of the subject matter and reflections. 	Uses limited number of examples to support understanding of the subject matter. This seriously affects the integrity of the reflection process.	 Uses little to no examples. 	
Cohesiveness of Response	This reflection provides a clear picture of the student's thinking on this subject matter. Thoughts are presented in a good logical, convincing order.	 This reflection gives a good understanding of the student's thinking on this subject matter. Thoughts are usually presented in a clear and logical way. 	 Most of the time this reflection provides an acceptable indication of the student's thinking on this subject matter. Most of the time thoughts are presented in a sequential manner. 	This attempted reflection does not provide a clear picture of the student's thinking on this subject matter. Thoughts are often presented in an inconsistent and illogical order.	This response is confusing and ideas do not tie together.	

Skills	5	4	3	2	1
Conventions	Demonstrates control of the writing conventions with essentially no errors.	Demonstrates control of the writing conventions with occasional errors.	Demonstrates some control of the writing conventions with errors that do not yet interfere with understanding.	Demonstrates limited control of the writing conventions with frequent errors that make understanding difficult.	Demonstrates little or no control of the writing conventions with errors that make understanding almost impossible.

Total out of 20:

Comments:

Columbia College Oral Presentation Rubric Last Revised: January 23, 2014

Student's Name		Course Code	Date	Facilitator/Evaluator's Name	
Area	A (85% - 100%) 10.0 – 7.0	B - C- (55% - 84%) 6.9 – 5.5	D (50% - 54%) 5.4 - 5.0	F (0 - 49%) 4.9 - 0 Scor	
Organization	 Creates introduction that is unique, clearly focused and engages the audience. Organizes content logically, making entire presentation easy to follow. Builds main points through carefully selected and original examples/ references. Has effective transition between sections. Summarizes all key points and stimulates thought at the end. 	 Creates introduction that is original, clearly focused and gets the attention of the audience. Organizes content logically, making most of the presentation easy to follow. Builds main points through carefully selected examples/ references. Has a transition between most sections. Summarizes most key points and stimulates some thought at the end. 	 Creates an introduction that tends to be unfocused. Doesn't engage the audience's interest. Content appears disorganized, without logic and consistency. Builds a few main points with details, but most ideas are unsupported. Few to no transitions are evident. Little to no summarizing evident. Ending does not stimulate much thought. 	 Presentation shows little to no logical organization. Content is difficult to follow. Not a thoughtful presentation. 	
Content	 Provides evidence of supporting research to back all main points. Gives a complete explanation of all key points. Uses relevant examples/ references. 	 Provides evidence of supporting research. To back most points. Gives an explanation of most key points. Uses some relevant examples/ references. 	 Provides evidence that not enough research has been done to support the content. Gives an incomplete explanation of key points. Uses a few relevant examples/ references. 	 Indicates little to no research. Gives a limited explanation of a few points. Uses little to no examples/ references. 	

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Area	A (85% - 100%) 10.0 – 7.0	B - C- (55% - 84%) 6.9 – 5.5	D (50% - 54%) 5.4 - 5.0	F (0 - 49%) 4.9 - 0	Score
Delivery Style: Nonverbal Effectiveness	 Demonstrates ease and confidence through carefully maintained posture, poise, and facial expression. Uses continual eye contact. 	 Demonstrates confidence through most of the presentation with careful posture, poise, and facial expression. Uses fairly consistent eye contact. 	 At times demonstrates developing confidence in presenting content. At times uses posture, poise, and facial expression to support presentation. Uses eye contact inconsistently. 	 Shows lack of ease in presenting through poor posture, lack of poise, and lack of facial expression. Uses poor to no eye contact. 	
Delivery Style: Verbal Effectiveness	 Conveys passionate interest for the topic. Speaks naturally at a moderate rate with correct pronunciation, enunciation and volume. Uses few unnecessary pauses "ums". Makes no obvious grammatical errors. Uses cue cards or other supports effectively and does not read the presentation. Uses rich, precise, and varied vocabulary. Well-rehearsed and prepared. 	 Conveys enthusiasm for the topic. Most of the time speaks clearly at a moderate rate with correct pronunciation, enunciation and volume. Uses few unnecessary pauses "ums". Makes few grammatical errors. Most of the time uses cue cards or other supports appropriately, without reading the presentation. Uses well-chosen and varied vocabulary. 	 Demonstrates minimal enthusiasm for the topic. Speaks with some lack of clarity in pronunciation and enunciation with varying volume and rate of speech. Uses too many unnecessary pauses ("ums"), distracting from the presentation. Makes some grammatical errors. Tends to not use cue cards effectively and mostly relies on reading the presentation. Uses ineffective vocabulary. 	 No enthusiasm is conveyed for the topic Speech is unclear with poor enunciation and incorrect pronunciation. Volume and rate of speech are often inappropriate, making comprehension difficult. Uses too many unnecessary pauses "ums", making comprehension difficult. Makes frequent grammatical errors. Reads presentation. Uses inappropriate or simplistic vocabulary. 	

Total Score out of 40:

Facilitator/Evaluator's Comments: